


# ALCATEL 1010X ALCATEL 1010D ALCATEL 1011D

## Quick Start Guide

For more information about how to use the phone, please go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com) to download complete user manual (English version only). Moreover, from the website you can also consult FAQ (English version only).



www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 21 of this user guide.

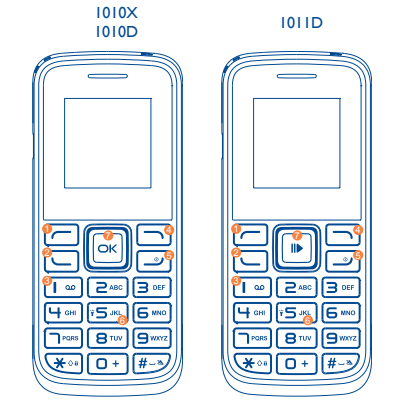
When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.0 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

**PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATEL onetouch.

## Your mobile.....



- 1 Left softkey

2 Pick up/Send call

3 Call log

4 Voicemail (press and hold)

5 Right softkey

6 Switch on/Switch off End call
- 7 Torch

8 Navigation key: Menu/Confirm an option


9 Messages


10 Calendar


11 Profiles


12 Alarm


- 1.1 Keys**


<sup>(1)</sup> Navigation key


<sup>(2)</sup> Confirm an option (press the middle of the key)


 Pick up


 Send a call


 In idle screen: Access call log (Redial) (press)


 Switch on/Switch off the telephone (press and hold)


 End call

 Return to idle screen


 Left softkey

 Right softkey


 Access your voicemail (press and hold)

<sup>(3)</sup> In Edit mode:


  - Press: access the symbols table
  - Press and hold: enter zero


<sup>(4)</sup> In Edit mode:

  - Press: change input methods
  - Press and hold: access the language list


<sup>(4)</sup> In idle screen:

  - Press: #
  - Press and hold: activate/deactivate the vibrate mode<sup>(3)</sup>
  - Press and hold: activate/deactivate the silence mode<sup>(4)</sup>

 In Edit mode:


  - Press:  (space)


<sup>(1)</sup> 1010X and 1010D only.  
<sup>(2)</sup> 1011D only.  
<sup>(3)</sup> 1010X and 1011D only.  
<sup>(4)</sup> 1010D only.


- <sup>(1)</sup> From Idle screen


  - Press: dial 'S'
  - Press and hold: switch on/off the torch


**1.2 Main screen icons<sup>(1)</sup>**


 **Battery charge level.**


 **Call forwarding activated:** your calls are forwarded.


 **Alarm or appointments programmed.**


 **Level of network reception.**


 **Voicemail message arrived.**


 **Missed calls.**


 **Radio is on.**

 **Roaming.**





 **SIM card missing.**

 **Silence mode:** your phone does not ring, beep or vibrate with the exception of the alarm.

 **SMS unread.**

 **Flight mode.**

<sup>(1)</sup> The icons and illustrations in this guide are provided for information purposes only.

- In 1010D and 1011D :**
-  **Level of network reception.**
-  **Call forwarding activated:** your calls are forwarded.
-  **SMS unread.**
-  **Roaming.**

## 2 Getting started.....

### 2.1 Set-up

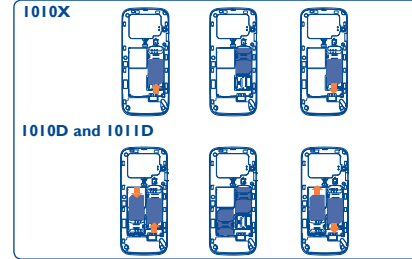
**Removing and installing the back cover**



**Removing and installing the battery**



**Inserting and removing the SIM card**




Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

**Charging the battery**




Connect the battery charger to your phone and mains socket respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ().
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

 The charge is complete when the animation stops.

### 2.2 Power on your phone


Hold down the  key until the phone powers on.

### 2.3 Power off your phone

Hold down the  key from the main screen.


## 3 Calls .....

### 3.1 Making a call


Dial the desired number then press the  key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the  key.

**Making an emergency call**

If your phone is covered by the network, dial emergency number and press the  key to make an emergency call. This works even without a SIM card and without typing the PIN code.

### 3.2 Calling your voicemail<sup>(1)</sup>

To access your voicemail, hold down the  key.

### 3.3 Receiving a call

When you receive an incoming call, press the  key to talk and then hang up using the  key.



### 3.4 Available functions during the call

During a call, you can use your directory, your calendar, short messages, etc. without losing your correspondent.

<sup>(1)</sup> Contact your network operator to check service availability.

## 4 Contacts.....

### 4.1 Consulting your contacts

To access the **contacts** from the main screen, press the  key and select the  icon from the menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu<sup>(1)</sup>.

### 4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "Add contact".

## 6 Call log .....

### 6.1 Access

You can access the function using the following options:

- Select  from main menu
- Press the send key from Home screen

### 6.2 Available options

When you press "Options", you can have access to **View**, **Send SMS**, **Save to Contacts**, **Edit before call**, **Add to blacklist**, **Add to whitelist**, **Delete** etc.

## 9 Tools.....

### 9.1 Calculator

Enter a number, select the type of operation to be performed, and enter the second number, then press "=" to display the result.

### 9.2 Calendar

Once you enter this menu from the main menu, there is a monthly-view calendar for you to query date.



### 9.3 Voice Alarm<sup>(1)</sup>

With this menu, you may create the voice file and set it as the alarm.

### 9.4 Notes

You can create a note in text format by accessing "Tools\Notes" from the main menu.

### 9.5 Call filter

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected. You are allowed to add 50 contacts to each list from the Contacts, call log, Messages or create directly by pressing  .

### 9.6 Torch

To light in darkness, you may activate "Torch" by below operations:

In idle screen, press and hold  to activate the Torch light; press  or press and hold  to deactivate it.

<sup>(1)</sup> 1011D only.

## 10 Alarm .....

Your mobile phone has a built-in alarm clock with a snooze feature.

## 11 Services.....

Contact your network operator to check service availability.

## 12 Profiles .....

With this menu, you may personalise ringtones for different events and environments.

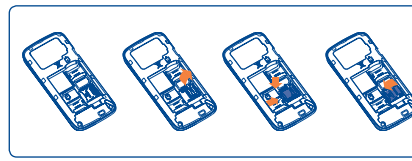
## 13 Music<sup>(1)</sup> .....

Access this feature from the main menu by selecting "Music". You will have full flexibility of managing music on your memory card.

## 14 My files<sup>(1)</sup> .....

You will have access to all audio and visual files stored in memory card in My files. You can access a number of items with this option: **My audios**, **My images**, **My videos**, **Other files**, etc.

**Inserting the memory card:**



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.


## 15 Making the most of your mobile .....

**ONE TOUCH Upgrade**

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.


Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.

 All personal information will be permanently lost following the update process. We recommend you backup your personal data.

## 16 Latin input mode .....

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
  - Predictive with the eZi mode: this mode speeds up the writing of your text.
  -  + key in edit mode
- Press: access the symbols table
- Press and hold: enter zero

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<sup>(1)</sup> 1010D and 1011D only.  
English - CJB1770ALAAA

<sup>(1)</sup> The quality of the radio depends on the coverage of the radio station in that particular area.  
<sup>(2)</sup> 1010D and 1011D only.

<sup>(1)</sup> 1011D only.

<sup>(1)</sup> 1011D only.

